

MEMORANDUM

DATE: February 3, 2025

FROM: Digitech Systems Sales and Marketing

TO: Digitech Systems Resellers and Distribution Partners

RE: 2025 ImageSilo® Price Change Notification

The purpose of this communication is to give you notice of a 5% ImageSilo price increase effective July 1, 2025. note that this is the first ImageSilo price increase we have made since 2022, despite the significant increase in the cost of doing business during this time.

Our products continue to offer a remarkable business opportunity in this era when secure cloud-based information services are more important than ever. ImageSilo stands above other marketplace options. In fact, in 2024, the product experts at Buyer's Lab named ImageSilo the number one cloud ECM service! As always, it's backed by our legendary Technical Support team. Did you know that over the last year, our Technical Support folks have:

- Answered your calls in less than 7 seconds on average.
- Resolved 86% of your/your customer's issues on the same business day.
- Been rated as 98% satisfactory by you following interactions.

As always, we appreciate your valuable partnership with us. We continue to work hard every day to earn your business and to provide you with great products and services to keep us both at the cutting edge of our exciting industry. If you have any questions or need clarification, please feel free to contact our Digitech Systems sales team.